

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE



TÜRK STANDARDLARI ENSTİTÜSÜ
bu belge ile

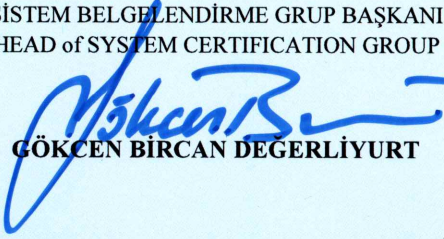
HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.
KONYA OSB GÜZELKONAK SOK.
NO:8-10 42300 SELÇUKLU -
KONYA / TÜRKİYE

kuruluşunun TS ISO 10002:2014 şartlarına uygun bir MÜŞTERİ
MEMNUNİYETİ YÖNETİM SİSTEMİ'ne sahip olduğunu
onaylar.

Belge kapsamı Ek'te verilmiştir

TÜRK STANDARDLARI ENSTİTÜSÜ
TURKISH STANDARDS INSTITUTION

SİSTEM BELGELENDİRME GRUP BAŞKANI
HEAD of SYSTEM CERTIFICATION GROUP


GÖKCEN BİRCAN DEĞERLİYURT

Bu belge belgelendirme şartlarına
uygunluk sağlandığı sürece geçerlidir.

Bu belge, Türk Standardları Enstitüsü'nün kuruluşu hakkındaki 132 sayılı kanun uyarınca verilmiştir.
This certificate is issued in accordance with the Law No. 132 establishing Turkish Standards Institution.

TURKISH STANDARDS INSTITUTION
hereby certifies that the organization

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.
KONYA OSB GÜZELKONAK SOK.
NO:8-10 42300 SELÇUKLU -
KONYA / TÜRKİYE

has a CUSTOMER SATISFACTION MANAGEMENT
SYSTEM which fulfills the requirements of the TS ISO
10002:2014

Scope of the certificate is given in annex

Belge No / Certificate No

MY-001/09-R14

Belge Tarihi / Date of Certificate

12.03.2018

Geçerlilik Tarihi / Valid Until

12.03.2021

Revizyon Tarihi / Date of Revision

12.03.2018

İlk Belge Tarihi / Initial Certification Date

29.06.2009

This certificate is valid provided that compliance
with the certification requirement is maintained.

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE EK / ANNEX



Belge No / Certificate No: MY-001/09-R14

Belge Tarihi / Date of Certificate: 12.03.2018

Belgeli Kuruluş Adı, Adresi:

Name and Address of the Certified Organization:

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.
KONYA OSB GÜZELKONAK SOK.
NO:8-10 42300 SELÇUKLU -
KONYA / TÜRKİYE

Belge Kapsamı:

TS ISO 10002:2014

12.03.2018 TARİHİNDEN İTİBAREN;

- BİTKİ ADI İLE ANILAN RAFİNE YAĞLAR
- BİTKİ ADI İLE ANILAN SOĞUK PRESLENMİŞ NATÜREL YAĞLAR
- ZEYTİNYAĞI
- ÖĞÜTÜLMÜŞ ÜRÜNLER
- TAKVİYE EDİCİ GIDA ÜRETİMİ
- DOĞAL ÜRÜNLER ARAŞTIRMA UYGULAMA MERKEZİ
- ARAŞTIRMA VE GELİŞTİRME(GIDA, İLAÇ, KİMYA) FAALİYETLERİ

**M - C
TSE - ISO
10002**

Scope of the Certificate:

TS ISO 10002:2014

SINCE 12.03.2018;

- PRODUCTION OF
- REFINED OILS THAT ARE NAMED ITS VEGETABLE
 - COLD PRESSURIZED NATURAL OILS THAT ARE NAMED ITS VEGETABLE
 - OLIVE OIL
 - MILLED PRODUCTS
 - FOOD SUPPLEMENTS

- ACTIVITIES OF
- NATURAL PRODUCTS RESEARCH AND APPLICATION CENTER
 - RESEARCH AND DEVELOPMENT(FOOD, PHARMA, CHEMICALS)



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.

KONYA OSB GÜZELKONAK SOK. NO:8-10 42300 SELÇUKLU -
KONYA / TÜRKİYE

has implemented and maintains a
CUSTOMER SATISFACTION MANAGEMENT SYSTEM
which fulfills the requirements of the following standard:

TS ISO 10002:2014

Issued on: 12-03-2018

Expires on: 12-03-2021

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as
a stand-alone document

Registration Number : TR-MY-001/09-R14



Alex Stoichitoiu
President of IQNet



Gökçen Bircan Değerliyurt
Head of System Certification Group

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE - SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.



THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNET Certificate Number :TR-MY-001/09-R14

Name and Address of the certified organization

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.

KONYA OSB GÜZELKONAK SOK. NO:8-10 42300 SELÇUKLU - KONYA / TÜRKİYE

Scope of the Certificate

SINCE 12.03.2018;

PRODUCTION OF

- REFINED OILS THAT ARE NAMED ITS VEGETABLE
- COLD PRESSURIZED NATURAL OILS THAT ARE NAMED ITS VEGETABLE
 - OLIVE OIL
 - MILLED PRODUCTS
 - FOOD SUPPLEMENTS

ACTIVITIES OF

- NATURAL PRODUCTS RESEARCH AND APPLICATION CENTER
- RESEARCH AND DEVELOPMENT(FOOD, PHARMA, CHEMICALS)

This annex is only valid in connection with the above-mentioned certificate

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TURKISH STANDARDS INSTITUTION

